

# GETTING YOUR HOUSE



# BACK TO HOME

**A | C | R**<sup>®</sup>  
RESTORES

**866-645-1165**

[info@ACRrestores.com](mailto:info@ACRrestores.com)

[ACRrestores.com](http://ACRrestores.com)



**Thank you for choosing ACR to clean and restore your home.** We realize that experiencing property damage can be a stressful event and you are anxious to “get back to normal.”

**So, what happens now?**

**You may find yourself needing a qualified contractor** to complete the restoration process. Don't waste valuable time searching. Did you know that ACR also performs construction repair services?

For over 30 years we have advocated on behalf of the insured, to provide a fair and successful outcome that brings your property back to pre-loss condition.

Our Project Management team cares deeply about our customers. They are professional, knowledgeable, experienced, and certified by the IICRC and Restoration Industry Association.



**ACR's service offerings include:**

- ◆ Carpentry
- ◆ Electrical
- ◆ Plumbing
- ◆ Mechanical/HVAC
- ◆ Flooring Experts
- ◆ Painting/Drywall
- ◆ Roofing/Siding/Gutters
- ◆ Windows
- ◆ Demolition and more...



# SEE HOW EASILY AND QUICKLY ACR CAN GET YOUR HOME RESTORED TO PRE-LOSS CONDITION:

## STEP 1

Call **866-645-1165** after your mitigation job is complete.



## STEP 5

Your claim is approved. A dedicated Project Lead will introduce you to your trade partners and help you select your finishes. Construction is scheduled.



## STEP 2

Your loss will be inspected by a Construction Project Manager.



## STEP 6

Project Lead conducts your final walk through and creates a punch list of final repairs.



## STEP 3

Construction Project Manager will review ACR's insurance-repair process and discuss your role in the project.



## STEP 7

Job is complete. Thank you for trusting us with your home restoration project. **We would love your feedback!**



## STEP 4

You are now at the Claim Settlement process. The nature of insurance repair is complicated, and it is not unusual to expect reasonable delays. Thank you for your patience.

### **Transparency is important to us.**

Delays happen. It can be a frustrating part of the insurance repair process. The most common and lengthy cause of delay is getting the insurance carrier to agree upon the full scope of damages and financial compensation. Sometimes we face supply chain issues for project materials or even a long wait for building permits. But please understand, as your advocate we share your frustration when delays occur. Above all, we promise to communicate the process openly and clearly to you.





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